

## **Sample On-Hold Script for Physicians**

At (**Your Practice Name**) our team is committed to a relationship with our patients based upon care, concern and compassion. We take pride in providing first class foot and ankle care in a friendly, warm environment, with doctors and staff who are sensitive to your medical needs. We understand that insurance issues can be confusing and our billing office is always available to help you in any way possible. Our doctors are board certified and qualified and trained in using the most current technology to address your foot and ankle conditions. We treat all your family's foot and ankle conditions from pediatrics to geriatrics, including injuries to the foot and ankle, sprains and fractures.

Many items such as arch supports and ankle braces are available at the office. We are authorized Medicare suppliers, allowing us to prescribe high quality shoes and diabetic insoles. We care about our patients and our community. We are proud of our involvement with the (**Insert organization that you belong to, such as: Chamber of Commerce, Optimist Club, Drug and Alcohol Alliance, Senior Citizen Advisory Committee and Elks**). You can find out more about our practice by visiting [www.Your Web Site.com](http://www.Your Web Site.com). That's [www...Your...Web...Site...dotcom](http://www...Your...Web...Site...dotcom) (spell out your web site when reading and not the periods).